

Welcome to the first issue of the Baffins newsletter. We hope that this will keep you up to date with what's happening in your GP's Surgery.



Dr Rogers - Dr Rogers is taking on new challenges in his role as a GP, this will mean that he will be decreasing his time spent at the surgery, sadly meaning less appointments will be available for Dr Rogers. We ask you for understanding and encourage you to see another Doctor if possible.

Weekday Workers Clinic - Having trouble getting an appointment outside normal working hours? We now have the solution, why not try our Weekday Workers Clinic! These are held on Thursday mornings 07.30 until 08.30 and Tuesday evenings 18.30 until 20.50.

POD - We now have a self-help machine (pod) in the surgery which can be used to check weight and B/P. You don't need an appointment to use it just come into the surgery at your convenience. The pod is located in the down stairs waiting room. If assistance is needed please ask at reception.

Moving House - It is important to let us know of any changes to your address and telephone number. If you move house to anywhere on Portsea Island, you may now stay registered with the practice



Emis Access - Having trouble getting through on the phone? Why not try Emis Access, this allows you the freedom to book appointments and order prescriptions online. For information on this service, please ask at reception.

Services available to you at the surgery

Chlamydia Testing - (15-24 year olds)- Book an appointment to see a GP or Nurse.

Stop Smoke - For all those people wanting to give up. Book an appointment with the Specialist Nurse at the surgery.

Phlebotomy - We have blood clinics on Mon, Tues, Thurs and Fri mornings, for an appointment just contact the surgery to book an appointment. These appointments are only available for requests generated by you surgery.

Pharmacy2u - This is a delivery service, which can be delivered to any address including home, work, etc. This can be booked over the phone or online through Pharmacy2u. To organise ring Pharmacy2u direct on 0845 803 9033.



Cancellation Line -02392 657404 (answer phone service)

If you need to cancel an appointment, why not try our cancellation line?

Confidentiality/Consent - Due to the Data Protection Act, we are unable to discuss or release any medical information to anyone other than the patient (excluding under 16 years of age), without the consent of the patient. If you would like us to be able to discuss any of your medical queries with a third party, then written consent is needed. For info please speak to a receptionist.

Updates

When you are next in the surgery please update the following information:

Mobile phone numbers

Permission slip to leave messages on answer phone

Smoking and alcohol consumption.

We hope you found this information useful. If there is any information that you would find useful to have in our next newsletter, or any suggestions on how to improve our services please don't hesitate to get in contact, either by writing to Dee Ferret or by e-mailing me on dee.ferret@gp-J82091.nhs.uk.