

NEW BOOKING SYSTEM

We have looked at all the comments you have made about the way patients book appointments and from **Tuesday 6th April** we will trial a new system offering 4 appointment options:

FOUR WEEK: A percentage of appointments will be made available up to four weeks in advance for patients to book.

ONE WEEK: A percentage of appointments will be made available up to one full week in advance for patients to book.

48 HOURS: We will be offering a high percentage of GP appointments for patients wanting to book within two working days.

PLEASE REMEMBER WHICHEVER CLINIC ONE PROBLEM PER APPOINTMENT

SAME DAY: Same day **URGENT** GP and nurse appointments will run in conjunction with an option for a telephone call if more appropriate.
These are for urgent problems only.

Having worked here for over a year, we now would like to welcome Dr. Linda Collie as our new GP Partner and she starts on Thursday 1st April 2010. Good Luck










We would also like to welcome our new GP Registrar on a short-term secondment from the RAF Dr. Dan O'Neill.

Nurse Debbie tied the knot and got married in December.
Congratulations Mrs. Ward

Why don't you check out our website www.baffinssurgery.org.uk
This will show you all you need to know about the Surgery.

USEFUL TELEPHONE NUMBERS

-  (023) 92 827132 Main Number
-  (023) 92 657400 Urgent Problem Line
-  (023) 92 657401 Home Visit line (8.00 to 10.00)
-  (023) 92 657402 Results Line (13.00 to 14.45)
-  (023) 92 657403 Medication Queries (10.30 to 12.30)
-  (023) 92 657404 Appointment Cancellation (answer phone)
-  (023) 92 657408 Medical Reports & Private Medicals (10.30 to 12.30)



Please remember that the surgery is closed on Tuesdays between 12.30 and 14.00 and on Target afternoons (Please see poster in the Surgery for details)

Services available to you at the surgery

Chlamydia Testing- (15-24 year olds) Book an appointment to see a Practice Nurse.

Stop Smoke - For all those people wanting to give up. Book an appointment with our Specialist Nurse at the Surgery.

Phlebotomy - We have clinics for taking blood on Monday, Tuesday, Thursday and Friday mornings, contact the Surgery to book an appointment. Please note that only Surgery generated requests can be dealt with during these clinics as there are limited number of appointments